



ERMIN OSMANOVIC

ICT-Student (Software development focus)

CONTACT

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EDUCATION

Metropolia University of Applied Sciences

2023 – Present

Information and Communication
Technology

Laurea University of Applied Sciences

2022 – 2023

Social Services studies

Vaasa University of Applied Sciences

2009 – 2012

Business Administration studies

Vaasa Lyceum Upper Secondary School

2006 – 2009

Matriculation Examination

LANGUAGE

Finnish | Native

English | Excellent

Swedish | Intermediate

Bosnian | Native

SKILLS

SQL, Python, TypeScript, Git/GitHub,
Linux, Figma, Photoshop, Office

In Progress:

Docker, Kubernetes, GitHub Actions

PROFILE

Backend developer in training, interested in AI and data. Often described as dependable, calm, and trustworthy. Looking to expand into full-stack development to deliver complete solutions in the future.

WORK EXPERIENCE

Länsi-Uudenmaan hyvinvointialue

Counselor | 2022 – Present

- Work in an educational role with young people
- Support daily living skills, social readiness, and integration into society
- Collaborate with professionals from different fields

FAM-Rakennus Oy

Entrepreneur | 2019 - 2021

- Company administration
- End-to-end project planning
- Active customer acquisition

Elisa Oyj

Customer Service Representative | 2019 - 2020

- Customer service and sales
- Developed negotiation skills
- Handled challenging customer interactions
- Long-term customer relationship management

Smooth Sailin Oy

Entrepreneur | 2015 - 2018

- E-commerce business on the Amazon platform
- Product sourcing and price negotiations
- Production of product photos and marketing materials
- Keyword research and optimization (SEO)